



success story

# T.Hansen Gruppen A/S

NETAVIS Observer protects employees and properties of one of Denmark's biggest automotive part retailers.

## Challenge

T. Hansen Gruppen Denmark specialises in supplying spare parts and equipment to cars and motorcycles. With the headquarter in Middelfart Denmark, 76 shops and approximately 650 employees, the company has become one of the largest suppliers to Danish car owners.

Some of the facilities are situated in areas where shoplifting, burglary and robbery have increased over the last couple of years. Also in the logistics centre, where the shipments are packaged and then sent to the different subsidiaries, irregularities occurred. A video surveillance system with preventative impact and that provides evidence in case of damage or loss is strongly needed. Furthermore, T. Hansen is looking for an installation that is compliant with the existing IT standards and can run on a virtualized VM server.

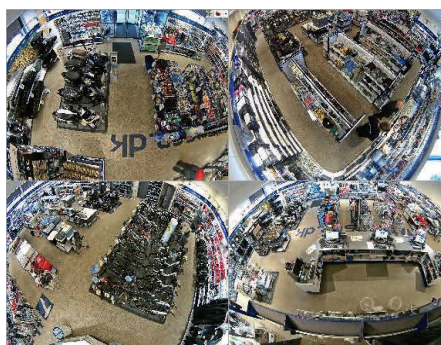
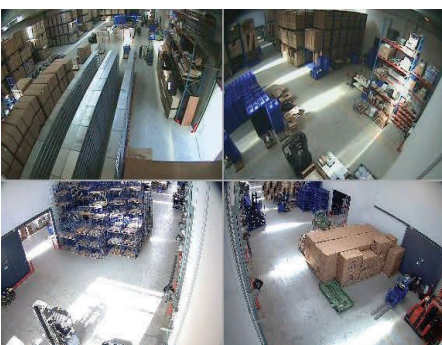


## Solution

In 2012, the corporation started with single servers in some individual shops. After a positive experience, currently 181 cameras and 24 users are all licensed centrally on the virtualized master server in the distributed installation. The professional video management platform NETAVIS Observer governs the entire system running on VMware.

T. Hansen currently uses the video installation mainly for the general surveillance of the warehouse and selected shops. Via the screens in the locations themselves, the working staff can constantly check on aisles, entrances or the truck-loading area.

Also the reception area in the headquarters is operated based on video surveillance. Whenever an external guest registers at the self-service terminal, a static picture and a link to the live video sequence are automatically sent to the corresponding personnel for identification of the visitor.



*„With NETAVIS Observer we found an easy way to efficiently protect our property.“*

TOMMY BJERRUM  
IT OPERATIONS AND SUPPORT  
T.HANSEN GRUPPEN A/S

## Benefit

With NETAVIS Observer, T. Hansen disposes of a professional video surveillance that is known for high compliance, best in-class performance and unrivalled adaptability to customer requirements.

ABS Bandwidth Management radically reduces the bandwidth needed for transmitting video streams. Even with an average 2 mbps connection the day to day business in the shops doesn't get interrupted when accessing video material.

Not only does the video surveillance serve as a preventative measure, the archive enables T. Hansen to retrace procedures in case of missing or wrong shipments and the encrypted SAFE export delivers legal evidence to the police, if necessary. Employees and properties are now well protected; assaults as well as irregularities in the deliveries have decreased significantly.

SECTOR:	Retailer
LOCATION:	Denmark
SOFTWARE VERSION:	NETAVIS Observer 4, Enterprise Edition
SPECIAL FEATURES:	iCAT, Layout Navigation SNAP URL, Active Directory Support ABS Bandwidth Management
TECHNICAL DETAILS:	Currently 181 cameras, 24 users, virtualised servers by VMware