



Casino Royal GmbH

NETAVIS Observer plays a key role in improving the security of members of staff as well as the protection of the amusement arcade's company property.



„NETAVIS ensures a high sense of security for our clients and staff. The easy system operation is just great!“

SANDER KEUKENS
TECHNICAL MANAGER CASINO ROYAL GMBH

Challenge

Casino Royal GmbH was founded in 2007 and has already grown into one of the top ten arcade companies in Germany by now, currently operating 88 slot machine saloons that range from 200 up to 1.200 m². Headquarters are in Kleve on the Lower Rhine, Germany, overseeing the continuous expansion of the company.

In this industry damage to slot machines, trespassing and robbery or theft are very common, additionally, in favour of an improved gaming experience and the clients' privacy, the Casinos are often full of nooks and crannies and provide challenging lighting conditions. Nonetheless, the branch manager has to be able to keep an overview of what is happening in the halls and sufficient video surveillance evidence should always be available in order to help the authorities solve any kind of crime. At the same time, employee privileges of the service team have to be respected.



Solution

The video surveillance installation currently includes a total of over 1.000 cameras at 77 locations of the Casino Royal GmbH. The entrances to the halls are secured with colour cameras, whereas the insides mainly operate with black and white cameras. Each facility is equipped with a client-on-server behind the bar, where the branch management can discretely monitor the events in the hall and conveniently intervene when required.

The flexible IP video management platform NETAVIS Observer governs the entire video surveillance. The software is known for its unrivalled adaptability for customer requirements, best-in-class performance and high compliance.

In the event of damage, those responsible in the headquarter Kleve can draw on the data archive by the means of the dual control principle, after conferring with the staff

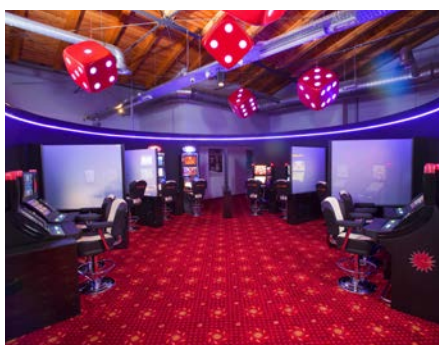
council of the respective location. With the intelligent time-zoom search option, relevant video sequences can be found easily and quickly.

The multi-camera archive export ensures an easy transfer of the data to the authorities by burning it on DVD. Using the zoom-in mode then allows the officials to quickly draw up a profile of the offender.

Benefit

With the use of the video surveillance solution NETAVIS Observer most of the events of damage or loss that occurred in the Casinos could be solved in an easy and prompt manner. The simple and quick transfer of evidence to the authorities mainly contributes to that.

With the consent of the staff involved, these recordings of cases of emergency are also introduced to nationwide training of employees in order to constantly improve the security of the company as well as the personal security of the staff and customers.



SECTOR:	Casinos
LOCATION:	Germany, headquarters Kleve
SOFTWARE VERSION:	NETAVIS Observer, Basic Edition
SPECIAL FEATURES:	dual control principle, multi-camera archive export, zoom-in export
TECHNICAL DETAILS:	currently 1.017 cameras in 77 locations with 10 users each as client-on server installation with an ongoing expansion